State of Ohio EOC SITUATION REPORT

COVID-19 Response

Sima S. Merick, Executive Director March 14, 2020

Real-Time Resources (Use Google Chrome)

State EOC Status: Partial Activation

This report communicates State EOC activity over the previous Operational Period.

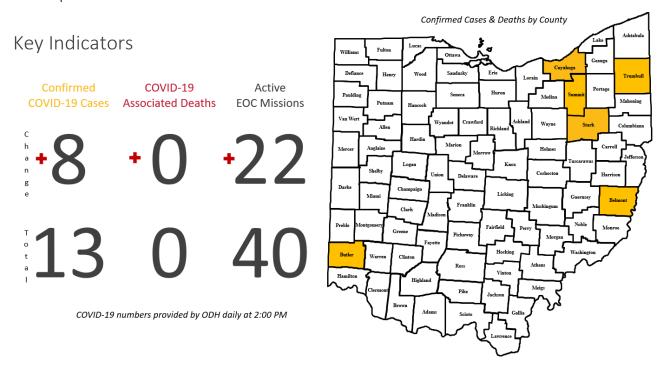
Dissemination: Daily, 8:00 AM

Information Cutoff Time: 12:00 AM

Executive Summary

ODH confirmed additional cases across three counties. President Donald Trump declared a national state of emergency over the global COVID 19 coronavirus pandemic. The Public Utilities Commission of Ohio granted limited regulatory relief to support intrastate travel of commercial vehicles transporting relief supplies including consumer goods and medical supplies. The State Emergency Operations Center (EOC) remains Partially Activated, with ESFs 5, 8, and 15 being required at the EOC. Operational and planning efforts were focused on public information & warning, healthcare systems support, responder security and protection, and private sector coordination.

The State EOC continued to process and address mission requests from County EMA partners, including requests for disinfectants, personal protective equipment, State EOC liaison support, and requests for information.



The State of Ohio EOC SITREP Real-Time Resources (Use Google Chrome) March 14, 2020

Active State EOC Missions

New Assigned In-Progress

32 1 7

Definitions

New: being processed and assigned to appropriate ESF Assigned: EOP-based assignment of mission to ESF has occurred

In-Progress: Assigned ESF is taking action on mission



Mission Request Type	New	Assigned	In Progress	Counties Requesting
Fatality Management Resources	4	1	1	6
Personal Protection Equipment	17	0	0	15
Request For Information	0	0	2	2
Sanitizing Materials	7	0	0	7
SNS Requests	4	0	0	2
State EOC Liaison	0	0	4	4

WebEOC Incidents: 00 - OEMA - 20200128 - COVID -19

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National Emergency Declaration for COVID-19

Under this National Emergency, the President has given authority to the Secretary of HHS to waive or modify certain requirements of the Medicare, Medicaid, and State Children's Health Insurance programs and of the Health Insurance Portability and Accountability Act Privacy Rule. Additionally, the President enacted certain authorities under the Stafford Act. HHS is still the Lead Federal Agency and FEMA is in a support role to HHS. The declaration enhances FEMA's authority to support HHS.

State EOC Actions by Emergency Support Function

ESFs Required at the EOC 5, 8, 15

Governor's Staff

Actions Taken

- Met with stakeholders from Primary Care, OSMA, OHA, ODH and ODM to discuss PPE.
- Data team at ODH has put strategies together to address potential PPE shortages. OHA
 is going to talk to the Hospital Taskforce about a few strategies including.
 - Clear and direct messaging about the need for conservation (including reuse)
 - Voluntary and informed by physician, delay of elective medical services (including dental/veterinarian/free standing
 - o Regionalizing COVID-19 Hospitals § Cohorting treatment within that hospital
 - Establishing a central clearing house for requests.
 - Creating alternate standards of care
 - o Crisis standards of care Collaborated on letter for President Trump
- Reviewed communication materials for agencies/JIC team
- Followed up on questions from stakeholders regarding impact/status of various Orders.

Planned Actions

- Follow up with task force on PPE Strategy
 - both internal ODH and OHA (Likely Monday)
- Present plan to Governor for decision
- Review proposals for stakeholders for legislative action Follow-up on Director questions for ODH Lab/processing times
- Follow-up on ODI stakeholder next step
- Follow-up on ODM briefing cadence for senior team

5 | Information & Planning

Actions Taken:

- State EOC Liaison Governor's Office and COVID-19 Task Force Actions Taken
 - Participated in meetings associated with Daycare Order (with OJFS, ODPS & affiliated agencies), Health Care Strike Team to address PPE shortage & medical supply needs planning meeting for the Order for Jails & DRC.

Planned Actions

- Continued discussions with Statewide Agencies and Stakeholders.
- State EOC Liaison Butler County

Actions Taken

- o Attend conference calls and press conference.
- Assisted Planning Section Chief (PSC) in drafting and reviewing multiple documents to be disseminated to EOC staff, stakeholders and first responders.
- Provided guidance and support to crafting daily Situational Awareness Report, reviewed Butler County EOC Objectives.
- Provided update from OEMA perspective creating a glide path to convey State EOC objectives.
- Supported Regional Disaster Preparedness Coalition Steering Committee via teleconference to finalize the Greater Cincinnati Health Collaborative mission request process for PPE and other consumables.
- Shared with regional EMAs in anticipation for uptick in request for PPE.
- Supported ongoing mission request for coordinating facets of the Butler County Technical Rescue Team; to assist THC warehouse manager in ACC deployment
- Assisted ESF 15 in continued build out of messaging with Butler County General Health District, City of Hamilton Public Health Dept. and City of Middletown Public Health Dept.
- Completed mission request for PPE through THC Disaster Preparedness Coalitions
- Worked with ESF 15 locally to prepare for afternoon press conference at Butler County Government Service Center.

Planned Actions

- Support county EOC manager in making contact with responders and response agencies countywide.
- State EOC Liaison Cuyahoga and Stark Counties

Actions Taken

- Supported open county EOCs in Stark and Cuyahoga Counties.
- Supported Trumbull County virtually with confirmed case.
- Provided situational awareness outreach to all 18 counties in the NE region to maintain a common operating picture throughout the region.
- Answered questions and redirect EMAs, public and private partners, and other various entities that reach out to our office to additional informational sources as needed.
- Attended conference calls and other webinar situational update meetings as requested.

ESF-5 (cont.)

Planned Actions

- Maintain open communications with the affected counties and the State EOC as needed -answer questions from partners as they arise.
- State EOC Liaison Ottawa County

Actions Taken

- Continued supporting senior staff and elected official meetings.
- Ottawa County suspended jury trials at all levels as of March 13, per Commissioners.
- Mercy Health Care hospitals are suspending all patient visitation at NW Ohio Hospitals.

8 | Public Health

Actions Taken:

- Ohio Department of Health
 - Communicated current bed availability/ county.
 - Posted ICS 213RR to OPHCS for LHDs.
 - o Provided additional guidance for home visiting agencies.
 - o Coordinated w/ EMA on guidance to assignment of State Mortuary trailers.
 - o Highlights from today's PPE discussion with key partners and leadership: --
 - Current process for facilities seeking PPE:
 - Check within system, then county, then region.
 - Conservation is the #1 message for all providers, across all industries.
 - Need to drive patients to centralized assessment.
 - Need messaging about use and conservation of PPE (when it is needed and how all providers and industries can support efforts).
 - We need to cohort patients to support extended use of PPE.
 - Need to add the telehealth issue as a priority, to reduce patient interaction with healthcare system. Emergency rule ready to go.
- Ohio Department of Aging and State Long-Term Care Ombudsman
 - Department of Aging held a web meeting with Area Agencies on Aging to provide guidance on service planning and delivery.
 - Mission request from Fairfield County for waiver of requirement to obtain signature from clients receiving home-delivered meals.
 - Response for Older Americans Act meals: During the period of the Emergency Order, consumer signature is not required for meal delivery verification. Providers must obtain visual confirmation that meals have been received by the consumer. Meals should not be left at door if consumer is not home. Guidance for Medicaidfunded meals is pending.
- Ohio Department of Public Safety Emergency Medical Services
 - Received the final results of the survey that went out to all EMS agencies and over 700 people participated. A final report was sent to ODH.

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ESF-8 Actions Taken (cont.)

- Continued working on PPE availability for EMS providers and provide guidance on conserving PPE and proper use of PPE.
- Ohio Department of Mental Health and Addiction Services
 - The department met with ADAMHS Boards and Community provider agency leaders to discuss impacts of COVID, the state response to date, and to get input and information on ways to address local and state needs resultant to COVID-19.
 - O Hospitals have initiated their level 3 protocols to limit access to their sites and find alternatives to face to face visits through tele-health and minimal contacts.
 - The communication office is pushing out new materials that can be found on the department website and includes messaging from the agency director and simple messaging to the public on addressing, stress, anxieties and wellness.
 - Their concern regarding ACFs and the shortage of cleaning and sanitizing products as grocers, and big block stores are finding it difficult to keep products on their shelves. There is a potential for disproportionate impacts to economically distressed, minority and special populations.
 - The Ohio MHAS office is reviewing regulations with Medicaid and other regulatory entities that may have policy or other requirements that could impede access to treatment or services and is finding ways to remove barriers that may limit community and state agency ability to address emerging service needs exacerbated by COVID-19.
 - Staff have been provided department recommended guideline for tele-work for review and consideration as we work to limit large congregate opportunity where virus transmission could occur.
 - OhioMHAs link for behavioral health related response and resource materials can be found at https://mha.ohio.gov/Health-Professionals/About-Mental-Health-and-Addiction-Treatment/Emergency-Preparedness/Coronavirus.
- Ohio Department of Developmental Disabilities
 - Continued to communicate with partners and stakeholders.
 - Implemented guidance to DODD facilities for the receipt of deliveries and vendor practices to minimize exposure risks.
 - o Implemented single point entry protocols to DODD buildings.
 - Developed and refined telework policies.
- Ohio State Highway Patrol
 - Worked on current mission to provide site security at ODH and fulfill a request for information to gather information about PPE needs for state and local law enforcement.
- Ohio Department of Natural Resources
 - Participated with Ohio EMA and state partners in a housing, mass care and transportation working group.
- Ohio Department of Higher Education
 - Provided awareness of independent colleges and universities plans to address online/remote learning, travel, events, campus housing and campus dining.

ESF-8 (Public Health) Planned Actions:

- Ohio Department of Health
 - Messaging about PPE conservation (memo) to providers and EMS; encourage public to reschedule elective procedures.
 - Alternate Standards of Care/Crisis Standards of Care. What procedures can be delayed?
 - Work through a regional distribution process for PPE, with Regional Healthcare Coordinators.
 - Explore the purchase back of PPE from providers;
 - Explore redistribution of PPE from one industry/area to another.
 - Explore establishing a clearinghouse for PPE requests across the state.
 - Establish a centralized strategy for addressing testing needs
 - Finalize the prioritization strategy for PPE
 - Which industries/situations are of highest priority, in anticipation of competing requests for limited PPE?
- Ohio Department of Aging and State Long-Term Care Ombudsman
 - Completion of assigned mission.
- Ohio Department of Mental Health and Addiction Services
 - Implementation of telework opportunity for some workers Work with State EMA staff to coordinate behavioral health clinical presence at EOC in support of responders.
 - Providing additional communication and behavioral messaging to our sites and to partner agencies.
 - Address concerns and extend conversation to minority and special populations.
 Looking at ways to provide support to community providers in finding alternatives to face to face and congregate meetings. This may include tele-health equipment and related communication support.
- Ohio Department of Public Safety Emergency Medical Services
 - Continue working on disseminating accurate pertinent information to EMS providers.
 - Work on creating a way to survey and monitor EMS providers who are exposed.
 - Continue working on PPE availability for EMS providers and provide guidance on conserving PPE and proper use of PPE.
 - Look at alternatives to N95 respirator and other PPE.
- Ohio Department of Developmental Disabilities
 - Acquire security access and computer equipment to enable staff to telework.

15 | Public Affairs

Planned Actions:

- Ohio Emergency Management Agency
 - Schedule for the JIC alternative work schedules; working from home; there will be a presence in the Joint Information Center daily, to include the weekend.

Other Partners

Ohio Homeland Security

Actions Taken:

• Contacted Healthcare Ready to address which products are needed most. They are poised to assist in identifying providers for requested items.

Planned Actions:

• Provide the amounts of items that we intend to procure upon determination by ESF-7.

Ohio Department of Corrections

Actions Taken:

- The Director approved the use of alcohol-based hand sanitizer within the prisons.
- Volunteer activities and visiting have been suspended.
- We are working on expanding alternative means for incarcerated individuals to communicate with their loved ones during this time. This will include expanding providing one free video visit per week and two free phone calls per week. Visiting will be reestablished as soon as it is safe to do so.

Planned Actions:

- Only mission critical travel will be permitted.
- Inmate work assignments which are not on state property have been suspended.
- Inmate medical co-pays are being waived for individuals who are exhibiting flu-like symptoms.
- As we have throughout the influenza season, we continue to emphasize aggressive and frequent hand washing and disinfecting of common areas and surfaces.
- Facilities are operating normally (programming, recreation, food service, etc.) with additional safeguards in place.

State EOC Objectives

- 1. Coordinate the State's response to limit spread of COVID-19; and maintain medical care.
- 2. Provide timely, clear, and consistent messaging to the public, stakeholders and media on the status of COVID-19 and actions the public can take to keep themselves safe.
- 3. Determine how state agencies will continue delivery of essential services to Ohioans while following COVID-19 public health guidelines.
- 4. Identify supply bottlenecks that threaten community lifelines and tools the state can provide to improve the supply situation.

State EOC Administrative Information

EOC Hours of Operation: Partial Activation: 8:00 AM - 5:00 PM, Daily

Requesting State EOC Support: Please call the Ohio EMA Watch Office

WebEOC Incident: 00 - OEMA - 20200128 - COVID-19

Real-time Awareness Products: https://mobile-resources-oema.hub.arcgis.com/

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